

December 19, 1996

TO WHOM IT MAY CONCERN:



Between 1992 and 1994, Rudd Construction built, a cost of between \$5 and \$10 million dollars, our vacation home in Snowmass Village, Colorado. We found them timely, honest, cost-effective and efficient. If something wasn't done just as we wanted it, they changed it.

We took occupancy of the home and guest house over a year ago. Since that time, several small items have cropped up (split panels, loose screws, and the like). Rudd has always been fast and pleasant about sending someone to rectify these deficiencies.

My wife and I have no reservations about recommending Rudd Construction as your general contractor. We interviewed broadly before selecting them and have never had the slightest doubt that we made the correct selection.

Sincerely yours,

A handwritten signature in black ink, appearing to read "Doug Carlston".

Douglas Carlston  
Chairman  
Broderbund Software, Inc.

**Broderbund Software, Inc.**

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